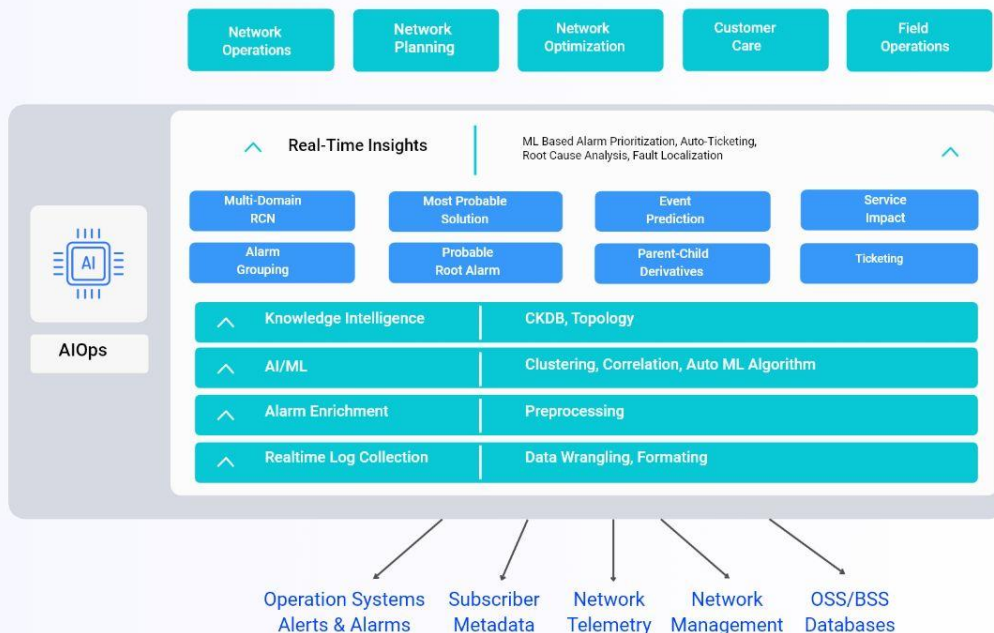




OptiGo Datasheet

OptiGo - An End to End Analytics Platform

End to End Network alarm handling and broader capabilities



OptiGo Network Analytics Platform provides End to End Service Assurance to CSPs/ DSPs /Utilities across Performance and Configuration Management. It enables to break the Silos in the Operator Network to provide a holistic view of the Network. With real-time monitoring, OptiGo enables the identification of the root cause of Customer Experience (CX)- impacting network problems enabling a proactive problem resolution.

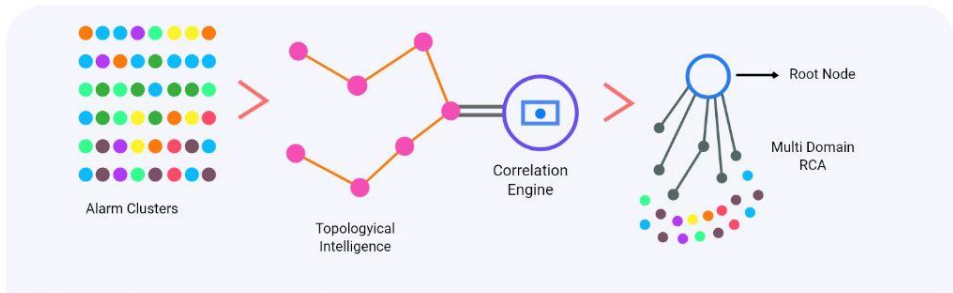
Enables networks operations team to proactively identify and resolve CX impacting network problems and ensure quality service delivery

- Identify critical bottlenecks metrics that affect Quality of Service (QoS)
- Proactively plan network capacity
- Forecast Network Faults
- Analyse and predict network traffic

A One Stop Solution

OptiGo visualizes, automates and optimizes digital experiences as well as service and network quality across hybrid telco and IT networks by integrating real-time assurance with closed-loop automation and analytics-driven by Artificial Intelligence/Machine Learning.

Powered by OptiGo's patent Topology, Assurance and Analytics suite of applications, it governs digital experience as well as service and network quality with an intelligence platform that monitors, detects and heals by leveraging local orchestrators, driving digital transformation initiatives towards autonomic network management.



Teams	Benefit	Value
Network Operations	Proactive alerting system	Improved Operational Efficiency
Field Operations	Collaborative space for Operators	Faster alarm triage
Customer Care	Automated process workflow trigger at the edge	

Product Features

OptiGo is available as a cloud service on public, hybrid and private clouds.

Network Performance Monitoring

Monitor your network with 1000+ KPI's along with intuitive dashboards, instant alerts and intelligent reporting.

End to End Network Topology

Monitor your network with 1000+ KPI's along with intuitive dashboards, instant alerts and intelligent reporting.

Network Configuration Manager

Integrated with the Network Auto-Discovery Framework which automatically retrieves the current status of the network.

Workflow Automation

Orchestrate and automate network fault troubleshooting steps and ongoing maintenance tasks with ease using Rule-based Workflow Engine

Anomaly Detection

Detect abnormal patterns in the network automatically through OptiGo's AI Algorithms and rectify them

Application Performance Management

Monitor application performance across physical, virtual and cloud environments to ensure mission-critical business apps meet end-user expectations.

GIS and Network Topology Visualizer

Understand the bigger picture by visualising how the overall network infrastructure is organized.

Benefits, Capabilities & Values to CSP's



Empowering Fault Management

Through automated service quality management, customer experience impacting failures and the probable root cause of network failures can be identified and rectified, reducing thereby reducing the OPEX and resources.



Improved Capacity Planning

Planning the network capacity is very crucial especially on special occasions, OptiGo's forecasting prediction algorithms giving an idea to capacity reduction or addition based on data



Automated Network Orchestration

Repeatable activities can be automated using the RCA Workflow feature which in turn increases the efficiency of the network avoiding the manual intervention and the associated human errors involved in it.

Customer	Problem	Solution	Result
East African Operator	High Ho and High Call Drop Rate impacting customer experience	Identified capacity issues in Mw elements	Improvement in customer experience identified through an Audit
Middle East Operator	High roamer issues observed in the network	OptiGo observed high GGSN reject failures in particular roamers	Roamer issues were reduced with improved customer experience
North American Operator	No single system to view the performance of all NE's	Provided an end to end analytics of the entire network	A single pane of glass for view the performance of enterprise customers of the service provider